GOVERNMENT OF INDIA
LABOUR
LOK SABHA

UNSTARRED QUESTION NO:134
ANSWERED ON:23.07.2001
SETTLEMENT OF P.F. CLAIMS
GADDE RAMAMOHAN;M.V.V.S MURTHI

Will the Minister of LABOUR be pleased to state:

(a) whether the Government have prepared a comprehensive plan titled `Re-inventing EPF-India` for quick settlement of PF claims;

(b) if so, the details in this regard;

(c) the extent to which it would be useful for workers; and

(d) the time by which it is likely to come in force?

Answer

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SHRI MUNI LALL)

(a) & (b): The modernization programme proposed by Employees ProvidentFund Organisation involves reengineering of the existing work process, re-tooling o f accounting system and setting up of an information technology/computer enabled system through networking of all offices of Employees Provident Fund Organisation.It envisages providing all services to every member from any EPF location on a real-time basis.

(c): This modernisation programme is to enable the subscriber to access his account balance and file his claim from any of the Offices of the EPFO as against the present system which limits him to only one office where he is registered and toreduce the time between receipt of claim to issue of a cheque to 2-3 days as against the present stipulated time of 30 days.

(d) The first phase of the modernization programme involves setting up of pilot centres in six locations covering all four zones is proposed to be made operational in a time span of 24 months.